



Share Your Story Submission Form Terms and Conditions

Thank you for expressing interest in sharing your story and experiences with Valley Children's Healthcare. We look forward to reading your comments about your experiences.

Please be aware that we do not comment on patients' medical status or provide medical advice through our website or social media sites. If at any time you have urgent medical questions, please contact your primary physician, call 911 or go to your local emergency room. We cannot diagnose or treat by e-mail. Providing personal health information through this website is not secure over the Internet so please do not share personal information. Valley Children's and our physician group wishes to maintain privacy and uphold the highest quality standards.

For comments or questions not related to medical advice, we would like to be able to respond to your email. However, if you include personal health information, we will need to send a response that is encrypted. You will still be able to view the response, but you will have to set up a secure user name and password. We take these precautions to protect you and your child's personal health information. Please also provide the best contact information, including a telephone number, so we can contact you.

Please review our [Patient Rights & Privacy Policy](#) for more information.

General questions or comments can be directed to (559) 353-3000 or contactus@valleychildrens.org.

Share Your Story Submission Form Terms & Conditions

- These terms and conditions govern your use of the Share Your Story submission form operated by Valley Children's Healthcare and are subject to change without notice.
- You are responsible for the content you submit. You may not misrepresent yourself or take on the identity of someone else while using Valley Children's Healthcare sites.
- You agree not to use any of Valley Children's Healthcare sites for an inappropriate purpose including, but not limited to:

- Personal attacks
- Defamation
- Harassment
- Spam
- Offensive content
- Aggressive behavior
- Illegal activities

You agree not to post content that is illegal, obscene, defamatory or threatening or abuse intellectual property rights on Valley Children's Healthcare sites.

- Valley Children's Healthcare reserves the right to review, edit and/or delete any of your submissions in its sole and absolute discretion.
- Opinions and views expressed by individuals to Valley Children's Healthcare's webpage are not necessarily those of Valley Children's Healthcare, its officers, employees, affiliated physicians, staff or members of its board of trustees.
- All links to other websites are part of efforts to serve online participants. Valley Children's Healthcare is not responsible for the content of these linked websites and such linkage does not constitute endorsement of those sites by Valley Children's Healthcare.
- Subject to applicable law, by posting content on any online channel owned by Valley Children's Healthcare, you give Valley Children's Healthcare a non-exclusive, royalty-free, perpetual and worldwide license to use your content including the right to copy, distribute, transmit, display, reproduce, edit, translate and reformat and incorporate into a collective work. Other participants on social media channels may use your posted content beyond the control of Valley Children's Healthcare. Valley Children's Healthcare does not have the ability to monitor, intercept or otherwise remove your content from any web presence owned by another entity.

If you submit information using the Share Your Story Submission Form, you also agree to the following:

- Your submissions will be reviewed and edited in the sole discretion of Valley Children’s Healthcare.
- Submissions may be reviewed infrequently, so no material requesting medical assistance, treatment and/or follow up should be submitted.
- There is no guarantee or expectation of a personal response to any individual submission, regardless of the subject matter.
- Submission of material to this site is no guarantee that all or any part of a message will be posted, which is in the sole discretion of Valley Children’s Healthcare. You warrant that all submissions to this site relate to your personal experience, are your original work and are not taken from other sources without authorization.
- Upon review of your submission, Valley Children’s may contact you at the email address provided to learn more about your story. Valley Children’s may feature your story in marketing materials (including social media), with your permission.

Syndication or Repurposing of Valley Children’s Healthcare Content

In general, Valley Children’s Healthcare supports the distribution of its content through social media sharing mechanisms provided that sharing is done in a way that retains all rights of content origination accruing to Valley Children’s Healthcare with regard to content ownership and copyright.

In cases where individuals or institutions wish to syndicate Valley Children’s Healthcare digital content, we require that you:

- Secure written authorization to do so from Valley Children’s Public Relations department (publicrelations@valleychildrens.org) prior to posting Valley Children’s Healthcare content on another site.
- Attribute the content to Valley Children’s Healthcare by listing our institution’s name and linking to the location or origin online.
- Refrain from substantively changing the content without written authorization to do so.

- Refrain from suggesting in any way that the use of Valley Children’s Healthcare content signals an endorsement by Valley Children’s Healthcare or any of its affiliated organizations.

Regardless of whether you are granted prior authorization to syndicate or modify our digital content, Valley Children’s Healthcare retains the right to demand immediate removal of our content from another website for any reason.

For more information about your privacy and health care, feel free to visit our page on [Your Rights and Privacy](#) on our website.